



Audi

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**Audi Approved Collision Facility Manager, Miro Bilaver of DC Autocraft, wins
2015 John Loftus Award for Excellence**

Herndon, VA, March 29, 2016—The John Loftus Award for Excellence in Collision Repair Management was recently presented to Audi Approved Collision Facility General Manager Miro Bilaver of DC Autocraft in Burbank, California. The award was presented at the Collision Industry Conference (CIC) where attendees from body shops, manufacturers, rental companies, insurance agencies, paint manufacturers and dealerships gather to discuss areas for improvement in the collision industry.

The Audi Authorized Collision Repair Facility Program provides the tooling and training required to restore Audi vehicles to their original factory specifications. As a General Manager at an Audi Approved Collision Repair Facility, Mr. Bilaver has received the education and experience that comes with being part of Audi's industry-leading collision repair program.

The award is named for John Loftus, a pioneer in the collision industry who served as the original executive director of Society of Collision Repair Specialists (SCRS). He was instrumental in nationally uniting the collision repair industry and increasing the emphasis on training and professionalism.

VeriFacts, a third-party company that audits collision repair facilities and verifies quality, presented the award. "The winners for these awards were picked from the best in the industry," stated VeriFacts Vice President Greg Gray. "We are recognizing them for their impressive commitment to quality."

To be eligible for the award, you must have at least one certification. Over 9,800 shops in North America were qualified to win. "I came to DC Autocraft four years ago as a claim manager with a background in auto dismantling and auto body," said Bilaver. "We were one of the first Audi Approved Aluminum Collision Centers in the U.S. The level of excellence that the Audi Certification Program requires, the training offered and the Audi Collision Conference are all top-notch."

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About DC Autocraft

Located in Burbank, California, DC Autocraft was founded with a specific focus on Factory Certified collision repair of advanced steel, aluminum and composite engineered automobiles. Today, DC Autocraft can proudly claim factory-authorized certifications for 17 major brands, including Audi, Bentley, Lamborghini, Porsche, Aston Martin, Maserati, Jaguar, Land Rover, Rolls Royce, Mercedes Benz and BMW.

About Audi of America's Collision Repair Program

The Audi Authorized Collision Repair Facility Program began in 2006. Audi is at the forefront of the collision repair industry, becoming a global leader in specialized tooling and training required to restore Audi vehicles to their original factory specifications. Other auto manufacturers follow Audi's comprehensive training and repair program, which offers a clear path to world-class collision repair and increased customer satisfaction for dealerships, collision repair facilities and customers alike. It promotes reduced comebacks for collision repair facilities by using an Audi-tested repair process for "do it right the first time" results.

Audi Authorized Collision Repair Facilities make extensive investments in Audi-specified tooling to help ensure that their technical staff has the right tools for all repairs. They are the only facilities that are factory-authorized to repair ASF® aluminum construction. The advanced aluminum structures of A8 and R8 models, as well as the complex construction of the entire Audi line, require the materials and expertise found only at an Audi Authorized Collision Repair Facility. They use only Audi Genuine Parts that are engineered, manufactured and tested to help maintain the original performance and restore the structural integrity of an Audi after repair.